

Covid-19 | 6th External Stakeholder Communiqué | 08 June 2020

Dear Customer, Dear Stakeholder,

Our External Stakeholder Communiqués should be read as a complement to the information provided in earlier communiqués and press-releases.

It has been 85 days that COVID-19 disrupted the way we live and work. As lockdowns are slowly being lifted worldwide, we need to develop new habits and behaviors to ensure we continue with our lives and work in a safe manner.

Health & Safety

The total cases by day in each of the countries where our manufacturing sites are located continue to slowly decrease (current % of increase is below 1%).

Portugal	The lockdown is gradually lifting; however, the Government is evaluating the specific case of the Lisbon region where 92% of the country's new cases have been registered last week. There is reason for concern: in the last 2 weeks we have had 5x the number of positive cases as in the previous 70 days. The contingency plans are operating well. None of these cases has jeopardised our operations. However, on the basis of the trend Hovione decided to postpone the return of the Team Members working from home to avoid increasing risks on-site. As of today, only critical functions remain on-site and continue to work with all safety standards per our Contingency Plan.
Ireland	Ireland achieved its first 24-hour period of 0 reported deaths from Covid-19 on May 25 th since it commenced reporting in March. Monitoring of daily progress continues to ensure the country remains on track to progress to the next phase on June 8th when travel beyond home up to 20km will be permitted and re-opening of small retail outlets where social distancing can be maintained. We continue to evolve site plans for a risk-based approach to increase on-site population no earlier than mid-July.
Macau	In Macau, there are still no new cases since April 8. Schools are gradually opening. External labours and Macau citizens with China residence card can only cross the border after confirming negative results for Covid-19 test.
New Jersey	In New Jersey, the governor and state officials announced that 1,261 more people have tested positive for coronavirus for a total of 157,815. The numbers point to why the state cannot immediately get back to normal. Only critical functions remain on-site and continue to work with all safety standards, following the defined Contingency Plan at the maximum protection level.

We plan to bring people to our plants and offices in a slow, progressive, organized and planned manner. Of those Team Members that can work from home, we plan to keep half of them working at home in order to minimize people density at Hovione premises even after local requirements would allow all to return. We need to make everyone's work place a safe one.

Operations and Supply Chain

All our sites operate normally. All necessary protocol for safeguarding the health and safety of our Team Members are in place. Everyone working at Hovione plants and labs has the same focus: to deliver every client's and patient's need. During the current pandemic we had to make adjustments to our supply chain and operational plans and forecasts, and we had some delays as a result of raw materials supply issues - customers were kept informed. We continue to meet our clients demands.

Customers and Communication

We apply a transparent and direct two-way communication with our clients, to ensure the continuity of a robust and safe business operation:

- NavStream™, Hovione's exclusive internet-based system continues to enable customers to access in real time the GMP data their development project or production line;
- Video calls are available, to answer any questions; and
- Virtual tours keep Hovione's "doors" open.

Social Responsibility

Our webpage sets out details of our response to the crisis, we are sharing our procedures and communication materials. All our sites have produced disinfectant gel to donate for the local community. In Portugal we have donated over 260 tons with 60% delivered to the National Health System.

As we expect to progressively return to normal in the upcoming months, we also keep in mind that this “war” against the virus will be with us for many months to come, and we are making sure our measures are sustainable. We will continue to meet the requirements of all sanitary and health authorities, quickly adapting to any change of plans. #Wefightback, because overcoming this pandemic depends on all of us.

If you wish to receive our “Covid-19 – External Stakeholder Communiqués” please reply advising us. If you have any question not addressed here please direct them to your Hovione contact.

Lisbon, 8th June, 2020

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[Click here for our previous External Stakeholder Communiqués](#)