

## In it for life

## Covid-19 | 3rd External Stakeholder Communiqué (a.k.a Wuhan Coronavirus 2019-NCoV) 13March2020

Dear Customer, Dear Stakeholder,

The purpose of this Communiqué is to keep you informed of the status of our operations and the measures we are taking to address the current pandemic triggered by SARS-Cov-2.

All our manufacturing sites are producing "normally".

We have reinforced the precautionary actions that have been put in place at all our sites and offices. Our concern in creating the safest possible environment for our employees drove the implementation in all our sites of additional measures to protect everyone. The measures adopted are based on the information provided by National Health Authorities and the WHO as well as measures that we have successfully implemented in Macau since the first outbreak in China.

It is essential to guarantee risk reduction for all employees, especially those who are physically present in Hovione facilities.

## Health & Safety Measures

- As of 13<sup>th</sup> March employees that can work remotely must work from home thereby reducing the risk to employees with critical functions that must continue assuring uninterrupted supplies.
- A set of Health & Safety measures were adopted aimed at creating the safest environment possible at Hovione, in particular guaranteeing risk reduction for employees who are physically at our facilities when they need to be present.
- Infection preventive measures were set in place; employees are required to follow best hygiene and health practices recommended by global health authorities as well as minimization of in person meetings.
- Travel, visitors and audits have been cancelled.
- Restrictions of access to our facilities were put into place regarding any person (employees and others) that shows any signs/symptoms of disease including and not limited to fever / coughing / sneezing / runny nose.

## **Supply Chain**

- The large majority of our suppliers in China have resumed production and the general assessment of the situation in China is that most sites are returning to normal; difficulties are related to transportation within China, slowing down reception and shipment of goods.
- Supplies from Italy have been closely monitored and for the moment critical suppliers are operating.
- Monitoring of suppliers and their ability to produce and ship goods used in projects at our sites has been expanded to cover the needs of the next 4 months.
- International restrictions in cargo traffic -namely shipments from Europe to the USA- is the one unnecessary and unexpected additional hurdle we are facing.

We will continue our best efforts to assure uninterrupted supplies and will keep you informed on a regular basis.

If you wish to receive our "Covid-19 - External Stakeholder Communiqués" please reply advising us. If you have any question not addressed here please direct them to your Hovione contact.

Lisbon, 13th March 2020

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